

## Business Continuity Plan

We know your organisation depends on our ability to provide reliable, uninterrupted service in the event of a pandemic, epidemic or any other disastrous occurrence and therefore we would like to reassure you and share the measures that we take to ensure business continuity.

At Simplified Loader, we have made investments in our technology infrastructure and business continuity planning. This has strengthened our ability to ensure all customer's operations with no dependency on Simplified Loader. We have the right tools in place to remotely support issues in the toolset and release fixes to the customer with no interruption to normal service levels. We have rigorously tested our business continuity strategies and have instigated robust succession planning to ensure we can provide 'business as usual' services. As a result, Simplified Loader has assessed that most disastrous occurrences are a low risk to the organisation and its day-to-day business and operations.

We open for business in line with the times published on our website and remain committed to supporting you and your organisation with our unparalleled level of service and will continue to monitor any threats to business continuity and where necessary providing you with updates appropriately and promptly. If you have any questions, please contact your Account Manager on email [admin@SimplifiedLoader.com](mailto:admin@SimplifiedLoader.com)

Simplified Loader does not envisage any impact on our ability to supply software or hardware to our customers should any supplier be significantly affected by a disastrous occurrence as we have the flexibility of choice for sourcing products from multiple suppliers and vendors.

### Authorized signatory



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Puneet Vishnoi (General Manager)

Simplified Loader

Signed on: 05-Sep-2024